

Software 57 For P443 End-of-Manufacturing Notice

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Revision Date:

- 12th December 2022 (Excerpt from End-of-Manufacturing Notice GER-4938)
- 18th December 2023 (Excerpt from End-of-Manufacturing Notice GER-4956)

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Background

GE Grid Solutions is committed to customer care and the support of our products. As part of this commitment, GE strives to design high quality products, provide knowledge-based support, and to communicate the availability of new features or products as well as the pending discontinuation of manufacturing for older products or design variants.

On January 12th, 2022, GE Grid Solutions announced the discontinuation of the manufacture and sale of **Software 57 for P443**.

On 12th December 2022, **the last order date was extended to 31st December 2023**, subject to availability. In addition, the alternatives were expanded to include **P44 Software AA**.

On 18th December 2023, **the last order date was extended to 10st December 2024**, subject to availability. * Please note that white livery is only available until 31st December 2023.

Last-Time Buy Window

Please plan the purchase of any additional or spare devices that you feel you may need. Orders should be placed prior to the last order date shown. **Orders will be fulfilled based upon availability** and products typically ship within three months of the last order date. Requests for delayed shipments must be agreed with our factories prior to order acceptance.

PRODUCT	LAST ORDER DATE	ALTERNATIVE
P443 Software 57	10th December 2024*	P44 Software AA or P443 Software 91 or Software 92 or Software 82 (DNP3oE)

Support

GE's warranty provision is unaffected by this End-of-Manufacturing Notification. After the published last order date elapses, a repair service follows for products no longer under warranty subject to material availability that includes repairing failed components or modules, but not to providing advanced replacements or a new product or module as a replacement or spare.

Customers should contact GE if they need further information concerning the level of service that is provided on a per product basis.

For Additional Information

If we can provide assistance with migration to new products, please contact us for help. Advice and assistance are also available via: <http://www.gegridsolutions.com/contact.htm?loc=3> or <http://www.gegridsolutions.com/multilin>